# GIS Utilization for Delivering a Time Condition Products

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Abstract—As population is increasing rapidly all over the world, the need for delivering products is being more difficult especially for conditional products (products with life time). Many Customers require conditional products to be delivered to their locations. Distribution center may have multi depots (multi store branches) instead of one depot. Every depot has limited number of vehicles to minimize cost. Capacities of these vehicles are based on two dimensions (weight and volume). Geographic information system (GIS) is used for localizing customers' destinations. Then OD Cost Matrix is used to assign every customer destination to the least cost depot to be served from it. Finally Network analyst is used to solve the vehicle routing problem generating final route directions for every vehicle and calculating the best time for lunch break of drivers automatically. This case study is applied on Mansoura city in Egypt.

Keywords—conditional products; distribution centers (depots); capacity of vehicle; vehicle routing problems (VRP); geographic information system (GIS); OD Cost Matrix; Network analyst

# I. INTRODUCTION

As demands on conditional products are increasing very rapidly all over the world, the transportation of deliveries is being a hard process. Traditional ways used in delivering conditional products depending on experience of the drivers. In many situations, it is not efficient way as long as many customers requesting many products from the same depot. These products have a life time and must be delivered within it. Having many factors in consideration, like capacity of limited vehicles which is based on two dimensions (weight and volume), calculating the time of break for every driver, life time of products, sequence of delivering products matching minimum cost, travel distance and travel time without violating time constraints. To minimize travel distance and total time, vehicles should visit the customer's location only one time. Vehicles start and end on same depot. Customers are clustered according to geographical zone. Assumed, all depots are huge enough to have all requested products. To minimize cost, products with small life time should be delivered faster than others so as not to spoil. A driver working hours is set to be 6 hours per day. Working more than 6 hours is calculated as overtime. Total cost is calculated by cost of the drivers' working hours, overtime hours and fuel cost consumptions in the transportation. GIS tools help in solving the problem of delivering conditional products. AS GIS use spatial data [1] (geographical data) and attribute data [2] especially in road networks [3]. GIS proved its efficiency in many applications such as transportation (GIS-T) [4], finding best route, traffic and road congestion problems [5] intelligent transportation systems (ITS), scheduling and routing school buses [6], Travelling sales man (TSP), Vehicle routing problems (VRP) as it is considered an extension of TSP [7] and supply chain management. In this paper, GIS tools and network analyst are used to solve problem of delivering conditional products within its life time to customers located in Mansoura city in Egypt and determining the suitable time for drivers break automatically.

# II. LITERATURE REVIEW

Surekha P and S.Sumathi used Genetic Algorithm (GA) to solve the problem of Multi-Depot Vehicle Routing Problem (MDVRP). Then, they used Clarke and Wright saving Method in routing using MATLAB R2008b software. In this paper, OD cost matrix and Network Analyst VRP is used to solve the problem of transporting deliveries from the least cost depot to customers' destinations without violating lifetime constraints of products using ArcMap 9.3 software.

Rong-Chang Chen, Chih-Hui Shieh, Kai-Ting Chan, Shin-Yi Chiu, Jyun-You Fan, Yu-Ting Chang and Nuo-Jhen Ma introduced systematic approach for solving the problem of delivering Service for Bento Industry based on three-stage approach. They used GIS for locating customers' locations. Then, they used K-means algorithm for clustering. Finally, they used Genetic algorithm (GA) to get the shortest route with shortest travel distance. In this paper, Network Analyst is used instead of GA and OD cost Matrix is used to assign requested orders to be delivered from least cost depot to minimize total cost. In addition to, the system is determining the break time of drivers based on products assigned to their schedule.

Hari Shankar, Gangesh Mani, Kamal Pandey used Tabu search algorithm with GIS to solve the multi depot vehicle routing problem with time window (MDCVRPTW) in capital city Dehradun of Uttrakhand state. They considered many parameters with predefined static break time. In this paper, break time of every driver is calculated automatically according to his schedule without violating products' lifetime and vehicles constraints.

M.Abousaeidi, R.Fauzi and R.Muhamad used GIS to find the fastest delivery route not the shortest route as the shortest route may not be the optimal route. GIS based on VRP was used by V.K.Purwar, Varun Singh and R.C. Vaishya to solve milk distribution problem in Allahabad city. In this paper, GIS used to find the route delivering all conditional products within lifetime with minimum total cost by using OD Cost Matrix.

In this paper, GIS tools are used to solve the problem of Multi depot vehicle routing problem (MDVRP) for conditional products with life time in Mansoura city in Egypt. Minimizing, total cost and travel distance during visiting all the required regions (Customers' destinations). Travelling to every customer's destination from the nearest least cost depot. Generating routes with directions and calculating the proper time for lunch break of every driver automatically based on his schedule.

#### III. PROBLEM DEFINITION

Main problem is delivering all requested conditional products to customers without violating constraints with minimum total cost and calculating drivers' lunch break automatically. Using Systematic approach based on GIS tools (ArcGIS software) instead of traditional ways to transmit requested orders to customers' locations from the nearest least cost depot. Not the depot where received the customers' request. As customer can make request from any depot. But it must be served from the nearest depot with the least cost. This case study is applied in Mansoura city in Egypt.

#### A. Proposed Constraints

Customers make orders requesting conditional products with varying lifetime. Products must be delivered within its life time to be valid to be used. Every Customer's order cannot be composed into different vehicles [8].

To minimize total cost, depots have limited number of vehicles. Customer's location should be visited only one time and served from the nearest depot even though the requested order was from any other depot. Capacities of vehicles transmitting orders are based on two dimensions weight and volume and have assumed to be 6000[9], [10]. Vehicles start and end on same depot. Having restrictions over visiting routes according to their geographical places (route Zones). Number of depots and vehicles are limited (assumed having 2 multidepots with multi vehicles). All depots are huge enough to store all types of products. Customer's demand is being served from the least cost depot to minimize travel cost and travel distance [11]. Drivers working hours cost are assumed to be 12 EGP per hour and over time is calculated after working more than 6 hours and is assumed to be 18 EGP per hour. Availability time of vehicles, drivers and depots are proposed to start from 8:00 AM to 5:00 PM. Drivers must have a dynamic payable period for lunch break instead of static time break based on different policies of different companies. Starting time and ending time of lunch break is calculated automatically. Managing total cost of transportation to be minimized including factors of driving cost per hour, overtime driving cost per hour, fuel consumption cost which is calculated by the travel distance cost per Mile. Including gained revenue from delivering orders. Route directions of vehicles are changed automatically according to occurred barriers [12].

## B. Expected Result

Giving every driver the best route directions including time of his lunch break calculated automatically without violating any constraints from the proposed constraints with minimum total cost in distance and time as much as possible.

## C. Data Collection

- Streets collected from world street map as a layer into ArcMap 9.3[13].
- Geo-database designed on ArcCatalog.
- Data projection applied on world street map layer with Projected coordinate system WGS \_1984 \_UTM\_Zone\_36N

# D. Database in details

This case study is applied on random region in Mansoura city in Egypt as shown in Fig 1. Assumed, having, 13 customer requesting 6 different conditional products from two center depots. Mansoura city is not huge enough but has heavy congestion which makes delivering conditional products hard process to be achieved optimally.



Fig. 1. Random selected area in Mansoura city in Egypt

Geo-database contains dataset with feature classes of streets as polyline type and depots as point type [14]. Properties of streets and center depots feature classes are represented in table I and table II consequently. Used Network Dataset is shown in Fig 2.

TABLE I. PROPERTIES OF STREETS

Field Name	Data Type
OBJECTID	Object ID
SHAPE	Geometry
NAME	Text
TYPE	Text
Oneway	Text
FT_Minutes	Double
TF_Minutes	Double
SHAPE_Length	Double
houseFromL	Short Integer
houseFromR	Short Integer
houseToL	Short Integer
houseToR	Short Integer
FT_Speed	Double
TF_Speed	Double



Fig. 2. Network Dataset of the selected region

Field Name	Data Type
OBJECTID	Object ID
SHAPE	Geometry
StoreName	Text
StartTime	Date
CloseTime	Date

E. Steps of solving the problem

Step1: Designing geo-database in ArcCatalog.

Step2: Collecting or writing assumed data from customers (customers' demands).

Step3: For all customers

3.1 Check if customer's demand was not from nearest depot

3.2 Use OD cost Matrix on network analyst in ArcMap to get nearest least cost depot [15].

Step4: Adding all proposed constraints.

Step5: Using network analyst vehicle routing problem to solve the problem [16]

Step6: Output result (generating routes with directions and calculating proper time of dynamic launch break).

Step7: If there is barrier occurred in resulting route directions (street)

## 7.1 Repeat steps 5, 6

Else print directions windows of all routes

# IV. SYSTEM'S INPUT DATA

Assumed proposed input data properties are shown in table III, table IV consequently. Attributes of the customers' orders table are customer name, customer address, product Name, depot address which represents address of depot that received the customer demand, order time which is time of requesting the product, Product LifeTime which is the end time of life time of the requested product, total orders which is the total number of requested orders, revenue per unit, total revenue, unit weight, unit volume, total weight, total volume, total quantities as is represented on two dimensions (weight and volume), maximum transmission time in minutes and specialty name as some products need a foodkeeper to save its temperature so as not to spoil like an ice-cream.

Attributes of drivers' lunch break table are RouteName as break is calculated separately based on every route, serviceTime as it is varying between companies based on their internal policies. Starting time and ending time are set to be NULL to be calculated by the system based on conditional products of each route.

TABLE III. PR	OPERTIES OF CUS	TOMERS' ORDERS
---------------	-----------------	----------------

Field Name	Data Type
ID	Object ID
CustomerName	Text
CustomerAddress	Text
ProductName	Text
DepositAddress	Text
OrderDate	DateTime
Product LifeTime	DateTime
TotalOrders	Short Integer
UnitRevenue	Double
TotalRevenue	Double
UnitWeight	Double
UnitVolume	Double
TotalWeight	Double
TotalVolume	Double
TotalQuantities	Double
MaxTransitTime	DateTime
SpecialtyName	Text

TABLE IV. PROPERTIES OF DRIVERS' LUNCH BREAK

Field Name	Data Type
RouteName	Text
ServiceTime	DateTime
StartTime	DateTime
EndTime	DateTime

#### V. SYSTEM'S OUTPUT

For every customer, the nearest depot should be specified to get requested products from it and deliver them to customers. OD Cost Matrix in ArcMap is used to determine the least cost depot from all customers' locations as shown in Fig 3.



Fig. 3. Result of OD Cost Matrix

As assumed, having 2 depots (left and right) and received 14 orders. The Output result is 28 lines. Every customer's order is represented in two rows. Each row representing Rank destination, total minutes (cost of traveling along the network) from customer destination to every depot (the left and right depot). The least cost depot has rank 1 as shown in Fig 4. For example Travel cost from Nancy destination to left depot is 0.65 minutes, and travel cost from Nancy destination to right depot is 7.2 minutes. So, rank value 1 is given to left depot (left store) and Nancy order is collected from the left depot (the least cost depot) and so on.

tributes of Lines						
ObjectID	Shape	Name	OriginID	DestinationID	DestinationRank	Total_Minutes
57	Polyline	Nancy (Home) - Left strore	17	18	1	0.65537
58	Polyline	Nancy (Home) - Right store	17	19	2	7.25850
59	Polyline	Hend (Home) - Right store	18	19	1	1.13977
60	Polyline	Hend (Home) - Left strore	18	18	2	5.72080
61	Polyline	Heba (Home) - Left strore	19	18	1	1.86580
62	Polyline	Heba (Home) - Right store	19	19	2	6.36172
63	Polyline	Samy (Home) - Right store	20	19	1	0.33893
64	Polyline	Samy (Home) - Left strore	20	18	2	7.02674
65	Polyline	Basem (Home) - Left strore	21	18	1	2.01872
66	Polyline	Basem (Home) - Right store	21	19	2	6.20880
67	Polyline	Manar (Home) - Right store	22	19	1	1.36107
68	Polyline	Manar (Home) - Left strore	22	18	2	7.27
69	Polyline	Nawal (Home) - Right store	23	19	1	0.20787
70	Polyline	Nawal (Home) - Left strore	23	18	2	7.06845
71	Polyline	Ali (Home) - Left strore	24	18	1	2.25174
Record: II I I I I Show: All Selected Records (2 out of 28 Selected) Options -						

Fig. 4. Result of OD Cost Matrix

The Output of OD Cost Matrix is used as an input into network analyst VRP. After using the vehicle routing problem in network analyst in ArcMap 9.3. Every order is assigned to only one vehicle to be delivered to the customer. Routes with directions of vehicles are also determined without violating all proposed constraints.

Route properties are shown in Fig 5. Capacity of vehicles is proposed to be 6000 for weight and 6000 for volume. Cost per unit variable is set to 12 EGP per hour. By dividing 12/60 equals 0.2. Cost per unit time equals 0.2 .Over time starts after working 6 hours so it is set to be 360 (6hours \* 60 minute).

Cost per unit over time is set to be 18 EGP per hour. By dividing 18/60 equals 0.3. After solving the problem with no barrier, calculated fields of routes are shown in Fig 6 and Fig 7 consequently without time violation.

Attribute	Value	ŀ		
StartDepotServiceTime	<null></null>			
EndDepotServiceTime	<null></null>			
EarliestStartTime	11/18/2015 8:00:00 AM			
LatestStartTime	11/18/2015 10:00:00 AM			
Capacities	6000 6000			
FixedCost	<null></null>			
CostPerUnitTime	0.2 1			
CostPerUnitDistance				
OvertimeStartTime	360			
CostPerUnitOvertime	0.3			
MaxOrderCount	30			
MaxTotalTime	<null></null>			
MaxTotalTravelTime	<null></null>			
MaxTotalDistance <null> SpecialtyNames foodKeeper</null>				
				AssignmentRule

Fig. 5. Properties of routes

Attribute	Value	J	
OrderCount	14		
TotalCost	37.753895		
RegularTimeCost	28.532966		
OvertimeCost	0		
DistanceCost	9.220928		
TotalTime	142.664832		
TotalOrderServiceTime	35		
TotalBreakServiceTime	30 25.7415		
TotalTravelTime			
TotalDistance 9.220928			
StartTime	11/18/2015 9:16:21 AM		
EndTime	11/18/2015 11:39:01 AM		
TotalWaitTime	51.923333		
TotalViolationTime	0		
RenewalCount	0		
TotalRenewalServiceTime	0		

Fig. 6. Calculated fields of Left Route

Attribute	Value	l ^		
ViolatedConstraints	<null></null>			
OrderCount	8			
TotalCost	19.98059			
RegularTimeCost	16.698578			
OvertimeCost	0			
DistanceCost	3.282012			
TotalTime	83.492889			
TotalOrderServiceTime	20			
TotalBreakServiceTime	20			
TotalTravelTime	9.346903			
TotalDistance	3.282012			
StartTime	11/18/2015 10:00:00 AM			
EndTime	11/18/2015 11:23:30 AM			
TotalWaitTime	34.145986			
TotalViolationTime	0			
RenewalCount	0			
TotalRenewalServiceTime	0	-		

Fig. 7. Calculated fields of Left Route

Break time of every vehicle is calculated dynamically and appears in directions window of Left Route and Right Route as shown in Fig 8 and Fig 9 consequently. Break time of each vehicle is calculated automatically according to requested orders in this route. As seen break time of the right route differs from the break time of the left route. Break time of the left route starts on 9:37AM and ends on 10:07AM. Break time of the right route starts on 10:35 AM and ends on 10:55 AM. Period of the break on left route is 30 minutes varying from period of the beak on right route which is 20 minutes.

If there is an accident occurred on sidi Hala st, calculated fields and directions of left route are changed automatically as shown in Fig 10, Fig 11.

This means that after adding barriers into system like an accident or fire such as the proposed accident on Sidi Hala st, system regenerates new route directions with alternative paths and recalculated properties again.

The break time on left route is changed automatically to meet all constraints (changed from 9:37 Am and 10:07 Am to be 9:30 Am and 10:00 Am).

As seen total cost field is increased from 37.75 to 39.64. Also total time is increased from 142.66 to 149.07. The starting time and ending time is changed. But still there are no violations in time constraints. Directions window of the left route changed and Sidi Hala st was not visited. Resulting route paths before and after barrier is shown in Fig 12.

¢	Direction	ns (Vehicle R	outing Problem)					×
	<u>18</u> :	9:30 AM	Make sharp right on Port Said st		0.1 km	< 1 min	Map	*
	<u>19</u> :	9:30 AM	Arrive at Basem (Rice), on the left Time Window: 11/18/2015 8:00 AM - 11/18/2015 1:30 Service Time: 3 min	) PM		3 min	<u>Map</u>	
	<u>20</u> :	9:33 AM	Depart Basem (Rice)					
	<u>21</u> :	9:33 AM	Go back southwest on Port Said st		0.1 km	< 1 min	Map	
	<u>22</u> :	9:33 AM	Make sharp left on Sidi Hala		0.5 km	< 1 min	Map	
	<u>23</u> :	9:34 AM	Turn right on Al Modier st		0.5 km	1 min	Map	=
	<u>24</u> :	9:35 AM	Turn left on Khairy Aljojry				Map	
	<u>25</u> :	9:35 AM	Arrive at Basem (Home), on the left Time Window: 11/18/2015 8:00 AM - 11/18/2015 1:30 Service Time: 2 min	) PM		2 min	<u>Map</u>	
	<u>26</u> :	9:37 AM	Depart Basem (Home)					
	27:	9:37 AM	Arrive at Break Service Time: 30 min			30 min	Map	
	28:	10:07 AM	Depart Break					
	<u>29</u> :	10:07 AM	Go back west on Khairy Aljojry				Map	
	<u>30</u> :	10:07 AM	Turn right on Al Modier st		0.5 km	1 min	Map	
	<u>31</u> :	10:08 AM	Turn left on Sidi Hala		0.5 km	< 1 min	Map	
	<u>32</u> :	10:09 AM	Make sharp right on Port Said st		0.1 km	< 1 min	Map	
	<u>33</u> :	10:09 AM	Arrive early at Nagwa (Bread), on the left Time Window: 11/18/2015 11:00 AM - 11/18/2015 12: Wait Time: 51 min Service Time: 3 min	:00 PM		54 min	<u>Map</u>	
	-	1 -			-			
	Options.	Print	Preview	Save As	Print		Close	

Fig. 8. Directions of Left Route with dynamic breaktime

[-]   Route: RightRoute   5.3 km   1 hr 23 min     1:   10:00 AM   Start at Right store Time Window: 11/18/2015 8:00 AM - 11/18/2015 5:00 PM   Map     2:   10:00 AM   Go south on Ibn Luqman toward Salah Salem st Sala	<b>f</b> [	Direction	ns (Vehicle Ro	uting Problem)					
1:   10:00 AM   Start at Right store Time Window: 11/18/2015 8:00 AM - 11/18/2015 5:00 PM   Map     2:   10:00 AM   Go south on Ibn Luqman toward Salah Salem st Go south on Ibn Luqman toward Salah Salem st Service Time: 30 min Service Time: 30 min   33 min   Map     3:   10:00 AM   Arrive early at Nawal (mobile), on the left Time Window: 11/18/2015 10:30 AM - 11/18/2015 11:30 PM Service Time: 30 min   33 min   Map     4:   10:33 AM   Depart Nawal (mobile)   2   2   min   4     5:   10:33 AM   Go back north on Ibn Luqman   0.1 km   <1 min   Map     6:   10:33 AM   Go back north on Ibn Luqman   0.1 km   <1 min   Map     7:   10:35 AM   Depart Nawal (Home)   2 min   Map     8:   10:35 AM   Depart Nawal (Home)   20 min   Map     9:   10:55 AM   Go back south on Ibn Luqman   0.1 km   <1 min   Map     11:   10:56 AM   Arrive early at Ahmed (Bread), on the left Time Window: 11/18/2015 11:30 AM   7 min   Map     12:   11:03 AM   Go back north on Ibn Luqman   0.2 km   <1 min   Map     12:   11:03 AM   Go back north	[-]	Rou	te: RightRo	ute		5.3 km	1 hr 23 min		í
2:   10:00 AM   Go south on Ibn Luqman toward Salah Salem st   < 0.1 km		<u>1</u> :	10:00 AM	Start at Right store Time Window: 11/18/2015 8:00 AM - 11/18/2015 5:00 P	м			Map	l
3:   10:00 AM   Arrive early at Nawal (mobile), on the left Time Window: 11/18/2015 10:30 AM - 11/18/2015 11:30 PM Wait Time: 30 min Service Time: 3 min   33 min   Map     4:   10:33 AM   Depart Nawal (mobile)   0.1 km   <1 min		<u>2</u> :	10:00 AM	Go south on Ibn Luqman toward Salah Salem st	<	0.1 km 👒	< 1 min	Map	
4:   10:33 AM   Depart Nawal (mobile)     5:   10:33 AM   Go back north on Ibn Luqman   0.1 km   <1 min		<u>3</u> :	10:00 AM	Arrive early at Nawal (mobile), on the left Time Window: 11/18/2015 10:30 AM - 11/18/2015 11:30 Wait Time: 30 min Service Time: 3 min	D PM		33 min	<u>Map</u>	E
5:   10:33 AM   Go back north on Ibn Luqman   0.1 km   < 1 min		<u>4</u> :	10:33 AM	Depart Nawal (mobile)					
6:   10:33 AM   Arrive at Nawal (Home), on the left Time Window: 11/18/2015 10:30 AM - 11/18/2015 11:30 PM   2 min   Map     7:   10:35 AM   Depart Nawal (Home)   20 min   Map     8:   10:35 AM   Depart Nawal (Home)   20 min   Map     9:   10:55 AM   Depart Break   20 min   Map     10:   10:55 AM   Go back south on Ibn Luqman   0.1 km   <1 min		<u>5</u> :	10:33 AM	Go back north on Ibn Luqman		0.1 km 🛛	< 1 min	Map	
7:   10:35 AM   Depart Nawal (Home)     8:   10:35 AM   Arrive at Break Service Time: 20 min   20 min   Map     9:   10:55 AM   Go back south on Ibn Luqman   0.1 km   <1 min		<u>6</u> :	10:33 AM	Arrive at Nawal (Home), on the left Time Window: 11/18/2015 10:30 AM - 11/18/2015 11:30 Service Time: 2 min	D PM		2 min	<u>Map</u>	
8:   10:35 AM   Arrive at Break Bervice Time: 20 min   20 min   Map     9:   10:55 AM   Depart Break   0.1 km   <1 min		<u>Z</u> :	10:35 AM	Depart Nawal (Home)					
9:     10:55 AM     Depart Break       10:     10:55 AM     Go back south on Ibn Luqman     0.1 km     < 1 min Map		<u>8</u> :	10:35 AM	Arrive at Break Service Time: 20 min			20 min	Map	
10:   10::55 AM Go back south on Ibn Luqman   0.1 km   < 1 min Map		<u>9</u> :	10:55 AM	Depart Break					
11:   10:56 AM   Arrive early at Ahmed (Bread), on the left Time Window: 11/18/2015 11:00 AM - 11/18/2015 11:30 AM Wait Time: 4 min Service Time: 3 min   7 min   Map     12:   11:03 AM   Depart Ahmed (Bread)   0.2 km   <1 min		<u>10</u> :	10:55 AM	Go back south on Ibn Luqman		0.1 km 🛛 🗸	< 1 min	Map	
12:     11:03 AM Depart Ahmed (Bread)       13:     11:03 AM Go back north on Ibn Lugman     0.2 km     <1 min Map		<u>11</u> :	10:56 AM	Arrive early at Ahmed (Bread), on the left Time Window: 11/18/2015 11:00 AM - 11/18/2015 11:30 Wait Time: 4 min Service Time: 3 min	D AM		7 min	<u>Map</u>	
13:     11:03 AM Go back north on Ibn Luqman     0.2 km     <1 min		<u>12</u> :	11:03 AM	Depart Ahmed (Bread)					
14: 11:04 AM Turn right on Port Said st 1 km 1 min Map   15: 11:05 AM Arrive at Ahmed (Home), on the right Time Window: 11/18/2015 11:00 AM - 11/18/2015 11:30 AM Service Time: 2 min 2 min Map   Options Print Preview Save As Print Close		<u>13</u> :	11:03 AM	Go back north on Ibn Luqman		0.2 km 🛛 🗸	< 1 min	Map	
15:   11:05 AM   Arrive at Ahmed (Home), on the right Time Window: 11/18/2015 11:00 AM - 11/18/2015 11:30 AM Service Time: 2 min   2 min   Map     Options   Print Preview   Save As   Print   Close		<u>14</u> :	11:04 AM	Turn right on Port Said st		1 km	1 min	Map	
Options Print Preview Save As Print Close		<u>15</u> :	11:05 AM	Arrive at Ahmed (Home), on the right Time Window: 11/18/2015 11:00 AM - 11/18/2015 11:30 Service Time: 2 min	D AM		2 min	<u>Map</u>	-
		Options.	Print	Preview	Save As	Print	1	Close	1

Fig. 9. Directions of Right Route with dynamic breaktime

Attribute	Value	_ A	
ViolatedConstraints	<null></null>		
OrderCount	14		
TotalCost	39.638442		
RegularTimeCost	29.81537		
OvertimeCost	0		
DistanceCost	9.823073		
TotalTime	149.076849		
TotalOrderServiceTime	35		
TotalBreakServiceTime	30	_	
TotalTravelTime	26.399282		
TotalDistance	9.823073		
StartTime	11/18/2015 9:16:21 AM		
EndTime	11/18/2015 11:45:25 AM		
TotalWaitTime	57.677567		
TotalViolationTime	0		
RenewalCount	0		
TotalRenewalServiceTime	0	-	

Fig. 10. Calculated fields of Left Route after solving with barriers

§:   9:20 AM   Arrive at Nancy (Home), on the left Time Window: 11/18/2015 9:00 AM - 11/18/2015 9:20 AM   2 min My Service Time: 2 min     7:   9:22 AM   Depart Nancy (Home)   8     8:   9:22 AM   Go back west on Port Said st   0.3 km   < 1 min My Service Time: 2 min     9:   9:22 AM   Go back west on Port Said st   0.3 km   < 1 min My Service Time: 3 min     10:   9:25 AM   Go back east on Port Said st   0.6 km   < 1 min My Service Time: 3 min     10:   9:25 AM   Go back east on Port Said st   0.6 km   < 1 min My Service Time: 3 min     12:   9:26 AM   Arrive at Heab (Rice) on the left Time Window: 11/18/2015 9:00 AM - 11/18/2015 9:30 AM   2 min My Service Time: 2 min   2 min My Service Time: 2 min     13:   9:28 AM   Arrive at Heab (Home) on the left Time Window: 11/18/2015 9:00 AM - 11/18/2015 9:30 AM   2 min My Service Time: 2 min     14:   9:30 AM   Marrive at Break   80 min     15:   9:30 AM   Marrive at Break   80 min     15:   10:00 AM   Go back north on Al Modier st   0.7 km   2 min My Service Time: 2 min     16:   10:00 AM   Go back north on Al Modier st   0.7 km   2 min My Service Time: 2 min	Direct	ions (Vehicle	Routing Problem)				
7:   9:22 AM   Depart Nancy (Home)     8:   9:22 AM   Go back west on Port Said st   0.3 km   < 1 min	<u>6</u> :	9:20 AM	Arrive at Nancy (Home), on the left Time Window: 11/18/2015 9:00 AM - 11/18/20 AM Service Time: 2 min	15 9:20		2 min	<u>Map</u>
8:   9:22 AM Go back west on Port Said st   0.3 km < 1 min Min	<u>7</u> :	9:22 AM	Depart Nancy (Home)				
9:22 AM   Arrive at Heba (Rice), on the right Time Window 11/18/2015 9:00 AM - 11/18/2015 9:30 AM   3 min Mi Time Window 11/18/2015 9:00 AM - 11/18/2015 9:30 AM     10: 9:25 AM   Depart Heba (Rice)	<u>8</u> :	9:22 AM	Go back west on Port Said st		0.3 km	< 1 min	<u>Map</u>
10:     9:25 AM     Depart Heba (Rice)       11:     9:25 AM     Go back east on Port Said st     0.6 km     < 1 min	<u>9</u> :	9:22 AM	Arrive at Heba (Rice), on the right Time Window: 11/18/2015 9:00 AM - 11/18/20 AM	15 9:30		3 min	<u>Map</u>
10: 9:22 AM   Go back east on Port Said st   0.6 km   < 1 min	10	0.25 AM	Depart Heba (Pice)				
11: 9:25 AM 0.0 kdk teat on port said st 0.0 km 1 min Mg   12: 9:26 AM Turm ight on AI Modier st 0.7 km 2 min Mg   13: 9:28 AM Arrive at Heba (Home), on the left service Time 12 min Mg Service Time 12 min Service Time 12 min Mg   14: 9:30 AM Depart Break 20 min Service Time 12 min Service Time 12 min Mg Service Time 12 min Mg   15: 10:00 AM Depart Break 0.7 km 2 min Mg   12: 10:00 AM Go back north on Al Modier st 0.7 km 2 min Mg   13: 10:02 AM Turm left on Port Said st 0.6 km < 1 min Mg	11	. 9.25 AM	Ce back east on Port Caid at		0.6.100	< 1 min	Man
12:     9:20 AM     Turn Hight of A Models St     0.7 km     2 min     Min       13:     9:28 AM     Arrive at Heab (Home), on the left Time Windowi 11/18/2015 9:00 AM - 11/18/2015 9:30 AM     2 min     2 min     Min       14:     9:30 AM     Depart Heab (Home)     0 min     0 min     Min       15:     9:30 AM     Peresk     20 min     0 min     Min       16:     10:00 AM     Depart Heab (Home)     0 min     Min     Min       16:     10:00 AM     Go back north on Al Modier st     0.7 km     2 min     Min       17:     10:00 AM     Go back north on Al Modier st     0.6 km     <1 min	12	. 9:25 AM	Go back east off Port Salu St		0.7 km	< 1 min	Map
13:     9:28 AM     Arrive at Hebba (Home), on the left Time Window 11/18/2015 9:00 AM - 11/18/2015 9:30 AM     2 min Ministry       14:     9:30 AM     Depart Hebba (Home)     1       15:     9:30 AM     Depart Hebba (Home)     1       15:     9:30 AM     Depart Hebba (Home)     1       16:     0:30 AM     Depart Hebba (Home)     1       17:     10:00 AM     Go back north on Al Modier st     0.7 km     2 min Ministry       18:     10:002 AM     Turn left on Port Said st     0.6 km     <1 min Ministry	12	: 9:26 AM	Turn right on Al Modier st		0.7 KM	2 min	мар
14:     9:30 AM     Depart Heba (Home)     E0 min     Ministry       15:     9:30 AM     Arrive at Break Bervice Times: 20 min     E0 min     Ministry       16:     10:00 AM     Depart Break     20 min     Ministry     Ministry       12:     10:00 AM     Depart Break     0.7 km     2 min     Ministry       12:     10:00 AM     Go back north on Al Modier st     0.7 km     2 min     Ministry       13:     10:00 AM     Turn left on Port Said st     0.6 km     <1 min	13	: 9:28 AM	Arrive at Heba (Home), on the left Time Window: 11/18/2015 9:00 AM - 11/18/20 AM Service Time: 2 min	15 9:30		2 min	<u>Map</u>
ISS     9:30 AM     Mirror at Break Bervice Times 30 min     ISO min       ISE:     10:00 AM     Depart Ereak Bervice Times 30 min     ISE     0.7 km     2 min       IZ:     10:00 AM     Go back north on Al Modier st     0.7 km     2 min     Mirine Mirine       ISE:     10:02 AM     Turn left on Port Said st     0.6 km     < 1 min	14	: 9:30 AM	Depart Heba (Home)				
16:     10:00 AM     Depart Break       12:     10:00 AM     Go back north on Al Modier st     0.7 km     2 min     Mg       18:     10:02 AM     Turn left on Port Said st     0.6 km     < 1 min	15	: 9:30 AM	Arrive at Break Service Time: 30 min			30 min	Мар
12:     10:00 AM     Go back north on Al Modier st     0.7 km     2 min     Mi       18:     10:02 AM     Turn left on Port Said st     0.6 km     < 1 min	16	: 10:00 AM	Depart Break				
18:     10:02 AM     Turn left on Port Said st     0.6 km     < 1 min     Mi       19:     10:02 AM     Arrive early at Nagwa (Bread), on the right     1 hr 1 min     Mi       Time Window:     11/18/2015     11:00 AM     - 11/18/2015     12:00       PM     PM        1 hr 1 min     Mi	17	: 10:00 AM	Go back north on Al Modier st		0.7 km	2 min	Map
<u>19</u> : 10:02 AM Arrive early at Nagwa (Bread), on the right 1 hr 1 min <u>М</u> Time Window: 11/18/2015 11:00 AM - 11/18/2015 12:00 РМ	18	: 10:02 AM	Turn left on Port Said st		0.6 km	< 1 min	Map
Wait Time: 58 min Service Time: 3 min	<u>19</u>	: 10:02 AM	Arrive early at Nagwa (Bread), on the right Time Window: 11/18/2015 11:00 AM - 11/18/2 PM Wait Time: 58 min Service Time: 3 min	015 12:00	1	hr 1 min	<u>Map</u>
		1		1		1	-

Fig. 11. Left Route before and after barrier



Fig. 12. Directions of Left Route after with barrier

#### VI. CONCLUSION

The problem of delivering conditional products in Mansoura city in Egypt is solved based on GIS. Using proposed approach, best route is determined easily as it can be printed and given to drivers to inform them about their schedule. OD cost Matrix is used for optimizing the solution as it calculates the nearest least cost depot to customer's destination to transmit requested orders from that depot to minimize travel time and travel cost. Lunch Break time of drivers are calculated automatically according to conditional products that are assigned to be delivered on every route. When barrier occurred on a street, system resolves the problem again and regenerates alternative route directions without time violations. The break time automatically recalculated and may be changed.

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